

## NOVEMBER 2025

### CEO'S MESSAGE



It is a matter of pleasure for WSSP management, staff and all stakeholders that for the last few months, we are making significant progress in expansion of door-to-door collection, registration of illegal connection, revenue, recovery and social mobilization. WSSP is moving fast to accelerate service delivery along with consumers' satisfaction. Mechanical sweeping, water sprinkling on main roads with washing activities have been increased. The management has been reviewing regularly zonal offices performance, setting monthly targets for them, which is yielding positive results and improvement in services delivery. Operation

department is taking steps to control dumping waste at undesigned points, stop littering on roads and streets. Awareness sessions are regularly held for different segments of society, message regarding safe disposal of waste is disseminated, outreach teams are visiting house holds to encourage people to cooperate with staff and play their role for a clean environment. To conserve water and bring illegal connections under revenue net, religious scholars have been continuously preaching teachings of Islam to sensitize people regarding their civic responsibility. Side by side with cleanliness activities, we are focusing on provision of

clean drinking water for which leakage is being controlled, monthly water quality tests are conducted, pipeline replacement has been planned and registration of illegal connection is in progress, expansion of door-to-door collection has reached more than 60 thousand houses daily; to keep the environment clean the only solution is door to door collection and gradually all areas will be brought into door-to-door collection campaign. Cleanliness is a collective responsibility, staff is working day & night, public responsibility is to dump waste at proper and designated points, avoid littering, cooperate with

staff, pay bills on time, then all targets would be achieved. We are heading fast to achieve targets, use resources in an efficient way and keep close eye on daily operations. Mostly operational vehicles have been repaired and put on roads. Staff has been provided basic facilities. To overcome shortage of staff and lesser work load, rationalization of staff has been taking place on regular basis. Together, we are shaping a city characterized by innovation, sustainability, and citizen-centric services. I am confident, together we will make even greater significance in coming months. Let's, do for the betterment of Peshawar.

**Yasir Ali Khan (PMS)**

### Meeting Held to Review the Performance of Zone C and Zone E

A meeting of Zone C and Zone E management was held under the chairmanship of Chief Executive Officer Yasir Ali Khan. Zonal Managers Basit

Khattak, Anwar-ul-Haq, General Manager HR Saqib Nawaz, Chief Financial Officer Haider Ali, and other officials attended the meeting. The

performance of both zones was reviewed, and the targets were revised to further improve services. The zonal managers briefed the meeting on

operational and other matters. CEO instructed widening the door-to-door waste collection campaign, enhancing monitoring and increasing staff capacity



### NOVEMBER AT A GLANCE

Water Production	52.44 MGPD
Water Quality Tests	100
Solid Waste Collected	13,280 Tons
Road Sweeping	4,784 KM
De-Siltation of Manholes	2,992
De-Siltation of Drains	412 KM
Sewer System Unblocking	450
Complaints Redressal Rate	93.15 %
PCP Complaints Redressal Rate	81.82 %
PCP Satisfaction Level	59.30 %

### Management Meeting Chaired by CEO – Discussion on Making Waste Useful

A management meeting was held under the chairmanship of CEO Yasir Ali Khan, attended by General Managers Muhammad Ijaz, Syed Zamir-ul-Hassan, Dr. Mahboob Alam, CFO Haider Ali, Solid Waste Managers, and other officials. The meeting discussed timely waste collection, daily emptying of transfer stations and collection points, the door-to-door waste collection campaign, and effective implementation of waste-related regulations.

Recycling, classification of waste, and proposals for turning waste into a revenue source were also discussed. Zonal officials were directed to clearly write waste collection timings on dashboard and inform the public accordingly. The CEO instructed arranging awareness sessions for garbage pickers so that they do not dump waste in random places. Use of technology—cameras and sensors—to promptly detect blocked drainage points were discussed.



### Special Cleanliness Drive Concludes

WSSP carried out a 15-day special campaign on the instructions of the provincial government, focusing on removing garbage dumps from non-designated locations, public awareness, recovery, registration of illegal

connections, and ensuring public and elected representatives' involvement in service delivery. Continuous meetings were held with neighborhood council chairmen and councilors, involving them in the awareness campaign

and service delivery. Messages regarding cleanliness and water usage were also disseminated through mosque imams and religious scholars. Sessions were held with elected representatives, staff, and the public in different areas

to inform people about their role in cleanliness. Awareness walks were also arranged, urging people to dispose of waste only at specified times and locations and to play their part in maintaining a clean environment.





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## Training of WSSP and TMA Chamkani Staff on Pak Saaf App

The WSSP Management Information Department arranged training for WSSP and Tehsil Municipal Administration Chamkani staff on the Pak Saaf mobile application, where participants received hands-on training on its use.



## Monthly Performance Review Meeting

A monthly performance review meeting was held under the chairmanship of CEO Yasir Ali Khan, attended by general managers, zonal managers, and other officials. The performance for the month of October was reviewed. CEO instructed to expand the door-to-door waste collection campaign, increasing revenue, and accelerating efforts to achieve targets. The meeting was informed that in October, performance improved significantly compared to September, with targets exceeded, registration of illegal connections accelerated, and recovery increased. The overall performance was appreciated.



## Trainee-Officers-Visit-WSSP

Under-training officers of the Provincial Management Service visited WSSP. General Manager PMER Syed Zamir-ul-Hassan and General Manager HR Saqib briefed them on WSSP's mandate, operational matters, and achievements. The officers appreciated WSSP's performance and expressed good wishes for the organization.



## Community Awareness Sessions and Road Show Held

As part of the special cleanliness campaign, WSSP outreach teams conducted community awareness sessions in union councils, attended by elected representatives, the public, and staff. The sessions discussed waste disposal timings and locations and the community's role. Public feedback regarding a clean environment and complaints was also discussed. Meanwhile, a road show was held to discourage garbage dumping on streets and in neighborhoods. WSSP staff distributed awareness pamphlets among drivers and pedestrians.



## Vehicle Inspection & Maintenance, Training for Fleet Staff and Interns

Experts from the Center for Intelligent Systems and Network Research (CISNR), University of Engineering and Technology Peshawar, and GIZ provided hands-on training to WSSP fleet staff and interns on vehicle inspection and maintenance. This training is part of the

Renewable Energy and Energy Efficiency Scale-2 project being implemented with the support of CISNR and GIZ. The purpose of the training is to ensure efficient use of fuel and vehicles and to reduce operational expenses.

